



Vigil Health Solutions Work Profile

About the Company:

Vigil Health Solutions is a Victoria-based company whose mission is to improve seniors' quality of life through creative technology. Vigil designs, manufactures and installs integrated hardware and software solutions in senior living communities throughout North America. We pride ourselves on our innovative technology and excellent customer service. We are looking for a smart, hard-working, positive person to join our team as an Installation Technician.

Job Title: Junior Installation Technician
Location: Victoria, BC
Reporting To: Vice President, Operations
Travel: Monthly

Education/Training

- Completion of trade certification, technologist certification, diploma or degree program related to electronics, electrical systems, mechanical, or computers; or equivalent experience.

Experience:

- Experience with computers and/or electronics preferred
- Industrial or residential electrical or construction experience a benefit

Skills/Competencies:

- Proficient in Excel, and MS Office
- Some CAD skills preferred
- Technical aptitude and good troubleshooting skills
- Demonstrated attention to detail
- Good communication skills both written and verbal
- Positive attitude and strong work ethic
- Strong organizational skills

Responsibilities:

- On-site service calls and commissioning of systems throughout North America
- Technical trouble-shooting and help with customer support
- Work with research and development department on technical integrations, design and testing
- Technical documentation including technical manuals and CAD drawings
- Participation in Quality Assurance Programs
- Other duties as assigned

Other:

- Requires valid driver's license
- Requires valid passport or ability to obtain a passport and travel within North America